

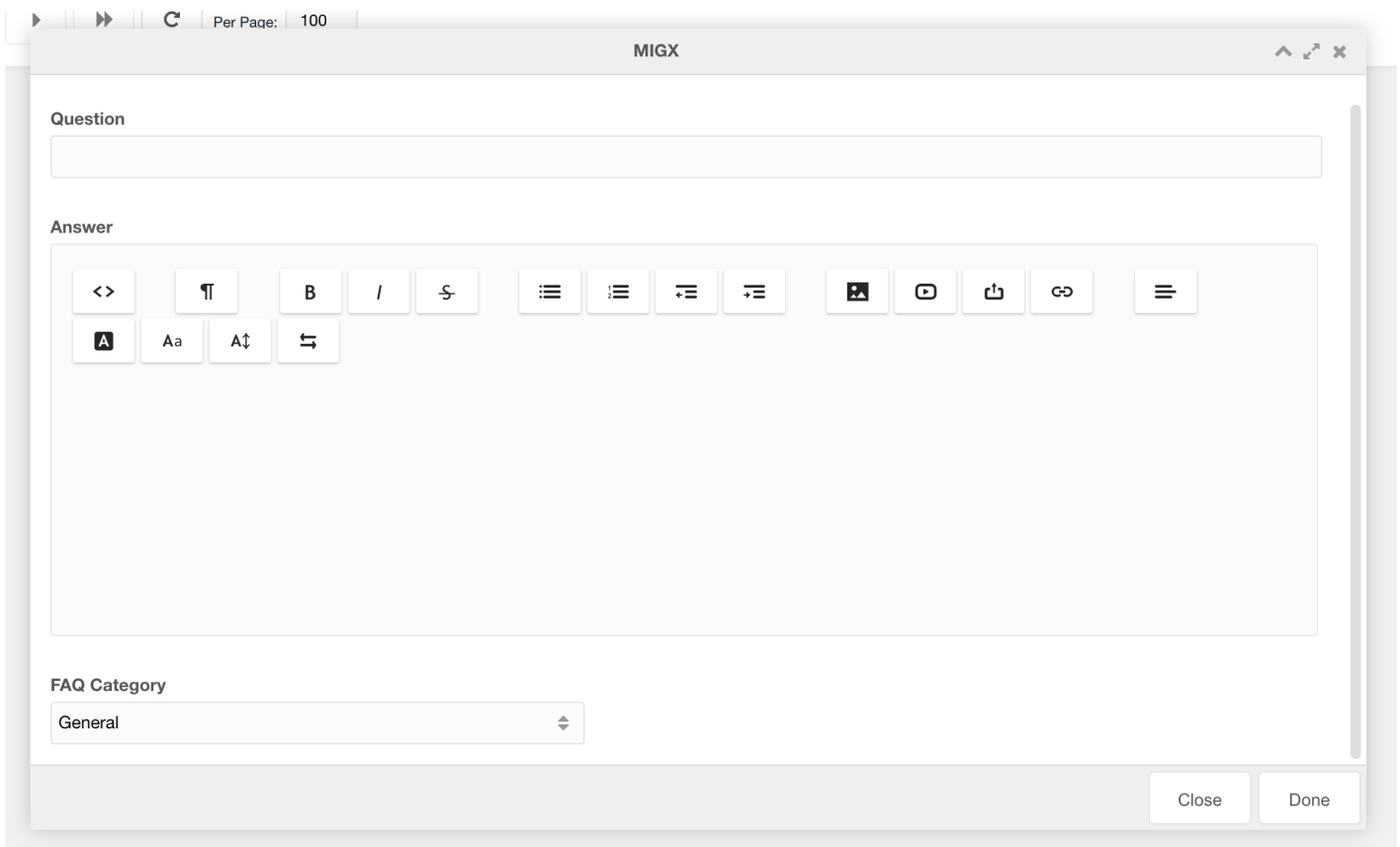
FAQ's

Create and manage FAQs

FAQs help answer any questions users possibly have to reduce blocks and increase conversions

Adding an FAQ

1. Click 'Add FAQ'
2. Enter the Question, Answer and the Category ([See creating categories](#)) that this question will belong to. You can also choose to Publish or Unpublish this question to prevent it from being shown on the frontend.



The screenshot shows a web browser window titled "MIGX" with a "Per Page: 100" indicator. The main content area is a form for adding a new FAQ. It consists of three main sections: "Question", "Answer", and "FAQ Category".

- Question:** A single-line text input field.
- Answer:** A rich text editor with a toolbar containing icons for bold (B), italic (I), underline (U), link (Globe), unlink (Globe with slash), list (three horizontal lines), ordered list (numbered lines), bullet list (dotted lines), indent (right arrow), outdent (left arrow), image (picture icon), video (play button icon), share (share icon), and refresh (refresh icon). Below the toolbar are buttons for text color (Aa), text background color (A with arrow), and undo (curved arrow).
- FAQ Category:** A dropdown menu currently showing "General".

At the bottom right of the form, there are two buttons: "Close" and "Done".

Updating a category

1. Right-click the question row you want to update
2. Click 'Edit'
3. Update details

Updated Tue, Oct 13, 2020 9:45 AM by [Nathanael McMillan](#)